

## **About Us**

Lotus HomeCare Services Ltd is a trusted domiciliary care provider offering a diverse range of services tailored to meet the unique needs of individuals.

The core mission for us is to enhance the quality of life for adults with various requirements, including adult care, learning disabilities, and physical disabilities.

# Why Choose Us?

Our professional and compassionate team is dedicated to providing person-centered care, recognising the individuality of each client.



Phone 07920 265 432

Mail info@lotushcs.co.uk

Website www.lotushcs.co.uk





Where Home is the Heart





#### Phone

07920 265 432

#### Website

www.lotushcs.co.uk

#### **Store Address**

Westcliff-on-Sea, Essex

#### Mail

info@lotushcs.co.uk

## **Our Services**

#### 24-Hour Care

We offer 24-Hour Care, delivering continuous support for individuals with intensive needs.

#### Housekeeping

Our caregivers handle light housekeeping tasks, including dusting, vacuuming, and laundry, ensuring a clean and comfortable home environment.

#### **Respite Care**

We offer our respite care to relieve you of your obligations for any desired length of time.

### **Medication Management**

Our dedicated caregivers provide timely reminders to ensure clients adhere to their medication schedules, promoting health and well-being.

#### **Personal Care**

Our dedicated caregivers offer assistance with bathing, grooming, and maintaining personal hygiene, ensuring clients feel comfortable and confident.



## Let's Talk Care!

Will the person providing care in my home come at a time that is convenient for me?

Before you commit to using our care service, we will discuss how we can best meet your needs. This will include arranging your carer's visiting times to fit in with your care home needs.

## Will I have a say in the care I need?

Yes. All care plans are written with the express agreement of the customer and/or the customer's representative.

## Will I be tied into a contract if I no longer require your services?

No. We operate a contract that can be cancelled with 24 hour notice from either party.

If you have any questions, or if you wish to talk about our services, please get in touch with us!